

Privacy Policy for Customers

Guidelines for processing personal information for customers at

Ocean Prawns A/S, CVR-no. 15516631

(hereinafter the "Company").

As a result of your agreement with the Company, you agree to this privacy policy.

Contents

1. General.....	2
2. Personal information.....	2
2.1 What is personal information.....	2
2.2 How long do we keep personal information ?	2
2.3 What do we use personal information for ?	2
2.4 The right to access your personal information	3
2.5 The right to rectify your personal information.....	3
2.6 The right to delete your personal information.....	3
2.7 Protection of personal data	3
2.8 Changes in the processing of personal data	3
3. Contact	4

1. General

Through your agreement with the Company, personal information about you will be collected.

These guidelines have been prepared from the EU Data Protection Regulation, which takes effect in Denmark from May 25th, 2018, as well as the new Danish Data Protection Act, which complements the data protection regulations and the current Personal Data Act (collective “applicable legislation”)

Below you can read about the information collected, including how the information is processed, what they are used for, who has access to the information and who you can contact if you have questions or objections regarding the information collected.

2. Personal information

2.1 What is personal information

The company request your regular contact information when you enter into an agreement with the Company. It is primarily information such as name, address, zip code, telephone and mobile phone number, e-mail, etc. Information regarding the name, address, etc. of shareholders and/or affiliates does not concern a natural person and is therefore not covered by the Personal Data Regulation.

The personal information we collect is used to identify you as a customer and to provide the services you have purchased from us.

The personal data we collect in connection with the performance of the agreement will be stored in our IT system and/or in a physical registry.

2.2 How long do we keep personal information ?

The storage of personal data depends on how long your agreement with the Company is.

When you purchase a service from the Company, we need your personal information as documentation until the service is paid and delivered, a possible cancellation deadline has expired and the deadline for payments has expired.

Under the ongoing agreement, the information we have collected on our IT system will be retained and your personal information will be archived.

Your personal information will, as a rule, be stored with the Company in accordance with current rules for a period of 5 years from the end of the financial year to which the material relates. If the deal with you eg. Has expired November 2017 and the fiscal year follows the calender year, we are obliged to keep the information until the end of 2022 according to current regulations.

When the personal data are no longer relevant and we are not required to store them they will be deleted.

2.3 What do we use personal information for ?

The personal information we collect about you in connection with our agreement is primarily used for general customer management, including for example the fulfillment of the agreement you have entered into with the Company and the submission of invoices.

The information will not, in principle, be disclosed to third parties. However, your regular contact information may be disclosed to our collaborators if we need their assistance in meeting the agreement. In addition we may process your information if processing is necessary for the Company (or third part) to pursue a legitimate interest, unless your prior consideration is given to it.

Other disclosure is permitted only if, in exceptional circumstances, applicable law allows the disclosure of personal data.

2.4 The right to access your personal information

As a customer of the Company, you have the right to receive the Company's confirmation of personal data concerning yourself and, where applicable, access to your personal information.

You are also entitled to request and receive personal data about yourself as you have submitted to the Company (data portability). You are also entitled to object to the processing of your personal information.

2.5 The right to rectify your personal information

You are entitled to receive incorrect personal information about yourself corrected by the Company without unnecessary delay.

2.6 The right to delete your personal information

You are entitled to have personal information about yourself deleted by the Company without undue delay if the Company does not continue to have a legitimate interest in storing your personal information.

Please note that if the Company is obliged to keep the information in accordance with applicable law, you may not require your personal information to be deleted.

2.7 Protection of personal data

According to applicable law, your personal information must be kept safe and confidential.

We store the personal information you provide in the Company's IT system.

Our security measures are continuously monitored to determine whether our processing of personal data is handled properly and taking into account your rights as a customer.

2.8 Changes in the processing of personal data

We reserve the right to update and modify this Privacy Policy. Changing the guidelines will correct the date of "last update" at the bottom of the page. These guidelines are evaluated and revised once a year if necessary.

3. Contact

If you want access to the information registered with you at the Company, please contact Peter Pedersen at e-mail: pp@ocean-prawns.com

If you have incorrect data or have any other objections, please contact the same place.

If you wish to complain about the Company's processing of your personal information, this may be done by the Data Inspectorate:

Datatilsynet
Borgergade 28, 5
1300 København K
Telefon: 33 19 32 00
E-mail: dt@datatilsynet.dk

Yours sincerely

Company: Ocean Prawns A/S

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